



Volunteers providing free healthcare for the uninsured in Central Florida



# IMPROVING THE HEALTH OF OUR COMMUNITY

When our uninsured Central Florida neighbors need medical treatment they cannot afford, Shepherd's Hope is here for them.

We believe everyone deserves good health, no matter their financial challenges. Our licensed medical and general volunteers deliver essential healthcare to the men, women and children in our community who face the greatest healthcare disparities. **Our services are free.**

When they need help, patients visit our walk-in clinics in Orange and Seminole Counties:

- Longwood Health Center
- Dr. Diebel, Jr. Memorial Health Center (East Orlando)
- Downtown Orlando Health Center
- and West Orange Health Center (Winter Garden)

Patients have access to:

- acute and specialty care
- liver care including hepatitis, cirrhosis and fatty liver disease
- children's annual back-to-school and sports physicals
- Healthy Eating, Active Lifestyle (HEAL) education programs
- other preventive wellness education and services
- affordable health insurance options

This approach to continuity of care helps our patients have equitable access to lifesaving healthcare. Our team is comprised of a network of volunteer providers supported by community hospitals, diagnostic partners, specialty care providers and community referral organizations.

OUR CENTRAL FLORIDA NEIGHBORS

34.2% live below Federal poverty level

20% do not have health insurance

AVERAGE PATIENT VISIT COST

\$120 Shepherd's Hope  
\$3,101 ER

96% COMMUNITY COST SAVINGS

\$17 MILLION

of healthcare services provided since 1997 through

310,000+

free medical visits and patient services

95%

of donations directly benefit patient care programs

Shepherd's Hope | 407.876.6699 | ShepherdsHope.org

Jean & Carter Williams Central Office | 455 9th Street | Winter Garden, FL 34787



**OUR HEALTH CENTERS  
ORANGE & SEMINOLE COUNTIES**

**Longwood Health Center**

Sharing Center Plaza  
600 N US 17-92, Ste 124  
Longwood, FL 32750

**Downtown Orlando  
Health Center**

Orange County Medical Clinic  
101 S Westmoreland Dr  
Orlando, FL 32805

**Dr. Diebel, Jr.**

**Memorial Health Center**

Samaritan Resource Center  
9833 E Colonial Dr  
Orlando, FL 32817

**West Orange Health Center**

455 9th St  
Winter Garden, FL 34787

# SERVICES

Shepherd's Hope improves the health of our community, providing free primary, acute and specialty care medical services. These services are provided by licensed medical and patient service volunteers, who donated collectively over 30,000 hours in 2022. These services are complemented by education and wellness programs for the uninsured men, women and children in Central Florida.

We are expanding our medical programming by recruiting additional licensed clinical volunteers and other patient service providers. These resources support expanded clinic hours, the addition of health centers and telehealth services.

We focus on continuity of care for underserved neighbors who live in health deserts – areas of health disparities due to inequitable access to healthcare.

# CONTINUITY OF CARE

**Accessible Care**

Providing accessible care tailored to our patients' demographic needs and risk factors

1

**Equitable Access**

Bridging access to clinical trials and best therapies; testing and vaccinations; and crisis acute treatment

2

**Specialty Care**

Access to specialists to treat complex medical diagnoses and provide treatment that is otherwise cost-prohibitive

3

**Ongoing Care**

Connecting patients to a "medical home" that best suits their needs for annual and regular healthcare

4

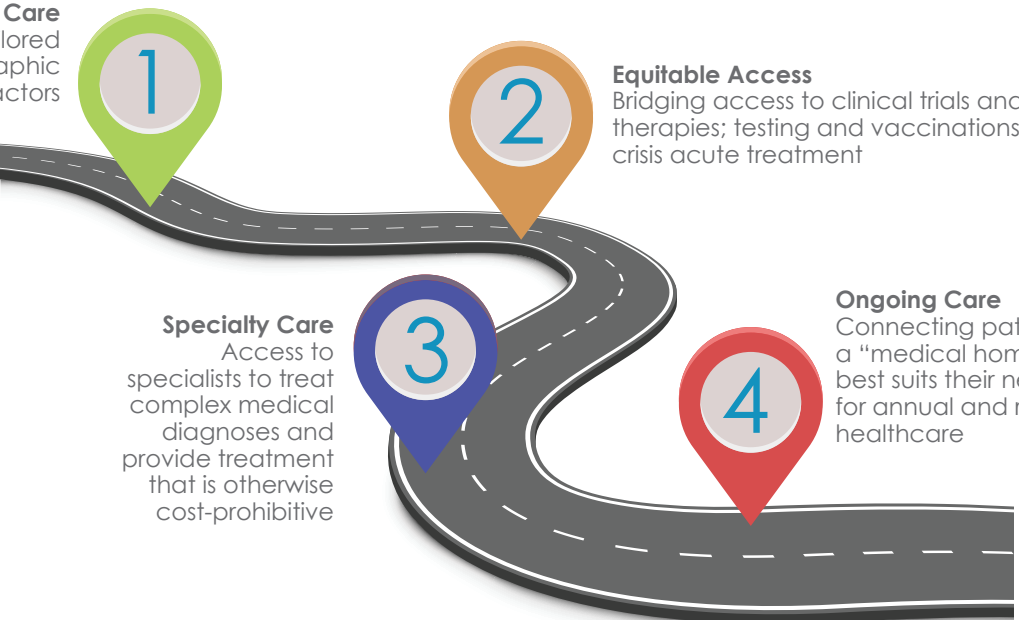
## OUR SERVICES

provide life-saving treatment

help reduce medical condition advancement

avoid ER visits

avert patient medical debt



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